



In partnership with

BETTYS & TAYLORS of HARROGATE
AN INDEPENDENT FAMILY BUSINESS



Terms & Conditions

Payment Terms & Conditions for What's Going On

What's Going On is a partnership project managed and co-ordinated within the Oasis School of Human Relations (hereafter Oasis).

Sponsorship

Each organisation's place is sponsored by the partner organisations for an equivalent of £1,700.00. The sponsorship of places and subsequent selection is made to organisations that put themselves forward as being committed to engagement with the process, and that their participant/s are likewise open to learning, committed to working with the process, and participating fully in sessions.

If an organisation or their participant/s withdraw from the process, once their place has been confirmed, there will be a nominal charge made to the organisation of £950.00 towards the costs incurred.

Cancellation arrangements

Oasis is an organisation engaged in dialogue and development from a human relations perspective.

In the event of an organisation or participant considering withdrawing for any reason, we are open in the first instance to talk with the organisation or participant to discuss what is required and how best to progress.

However, we have also found it useful to offer a clear framework to our thinking and previous experiences around issues of withdrawing from a sponsored place.

In the event of cancellation of a confirmed place by the participant organisation the following conditions apply:

- **If the cancellation** occurs 30 days or more prior to the commencement of the start of the process, there will be no charge. If cancellation occurs less than 30 working days prior to the commencement of any work, Oasis will invoice for £950, to defray the costs of preparing materials, recruitment and selection costs, contribution to lost income for sponsored places, administrative and bank charges.
- **Lack of Participation** - In the event of a participant/s leaving the process, or participating for less than 60% of the process, without agreement with the facilitators, the cancellation charge will apply, an invoice will be raised and be paid by the participant organisation within 30 days of receipt.
- **In the event of a postponement of the process by Oasis** being suggested this will at all times be in dialogue with the confirmed participants and their employing organisations.

Programme Terms & Conditions

The offer and acceptance of a place on a programme of the Oasis School of Human Relations is made on the understanding that you undertake to observe the terms and conditions set out. We aim to provide accurate and informative descriptions of our offers.

Their content is continually developed, however, and so we reserve the right to change this when we believe this will improve the offer.

Application process: Applications for What's Going on are usually accepted following either a face to face or telephone interview with one of the facilitators.

Once the applying parties have a written offer for a place, and this has been confirmed in writing by the organisation or a participant with authority to agree the place on behalf of the organisation, this will constitute a contract between the Oasis School of Human Relations and the participant organisation. A confirmatory email will be sent that the organisation and participant/s has been offered and accepted a place. The place is non-transferable except with the agreement of the facilitators.

If the place is cancelled, as outlined above, the organisation and participant/s will receive an invoice from our accounts department for payment of the cancelled place.

Payments may be made by all major credit cards or by BACS transfer.

The formation or continuation of any programme is dependent upon adequate participant enrolment and attendance. Oasis reserves the right, in every case and at its discretion for whatever reason, to amend fees, to alter or not to offer programmes, seminars and other opportunities to learn.

Oasis will not, however, accept responsibility for any consequential loss arising from any such cancellation or postponement.

Process Literature

Printed programme notes are included in the programme fees. Programme literature is copyright and may not be reproduced without permission.

Data

Oasis may use any personal data which the client provides to the owner and the client hereby consents to its use by the owner: (a) for market research and tracking sales data in order to improve the owner's future services to the client; (b) to send the client other information about the owner's products and services and about events and promotions organised by or on behalf of the owner.

No information will be passed to others. If the client does not wish to have further information from Oasis, the client needs to let Oasis know in writing (letter, fax, email)

Oasis School of Human Relations

May 2021

